

FIG. 1

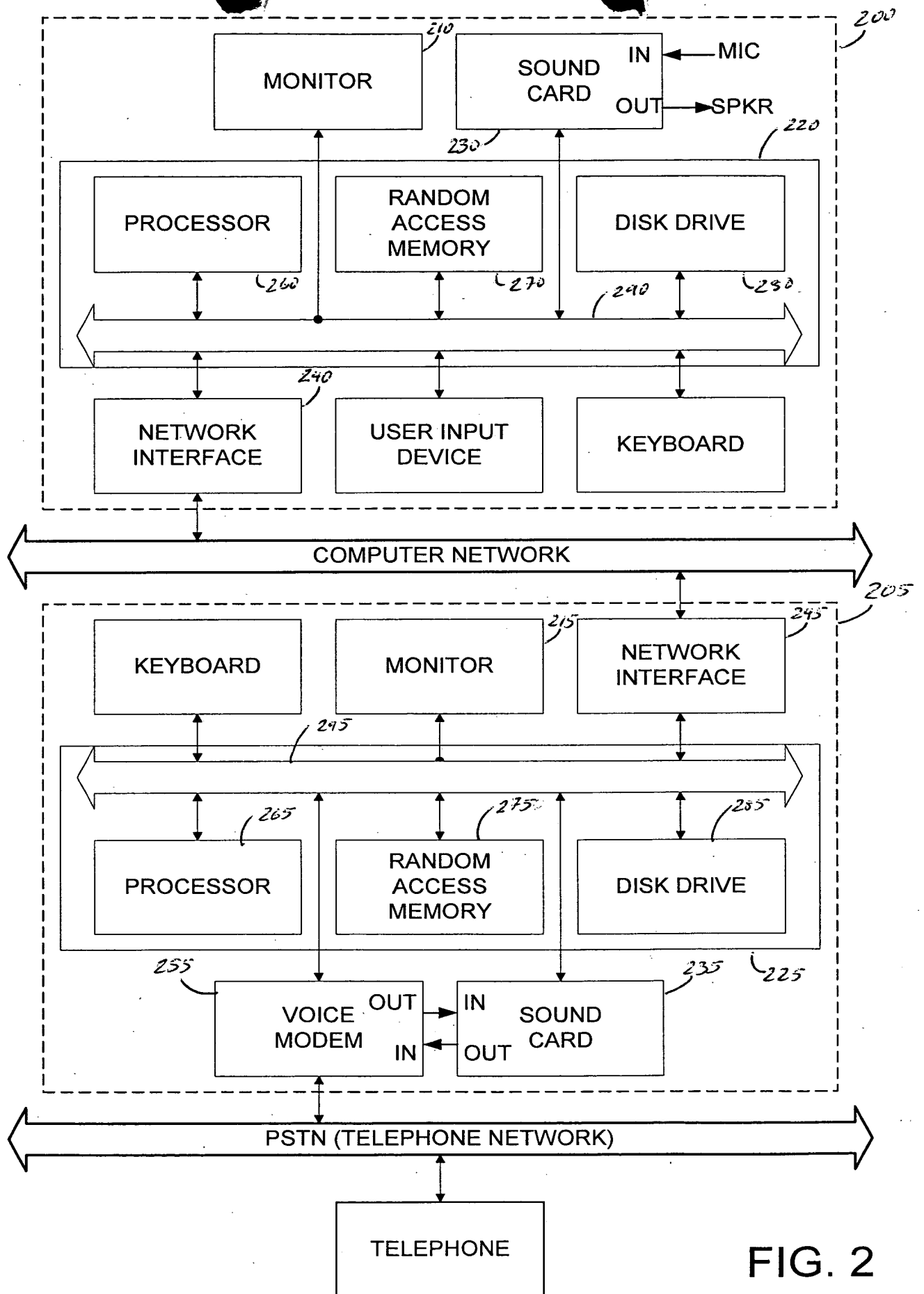


FIG. 2

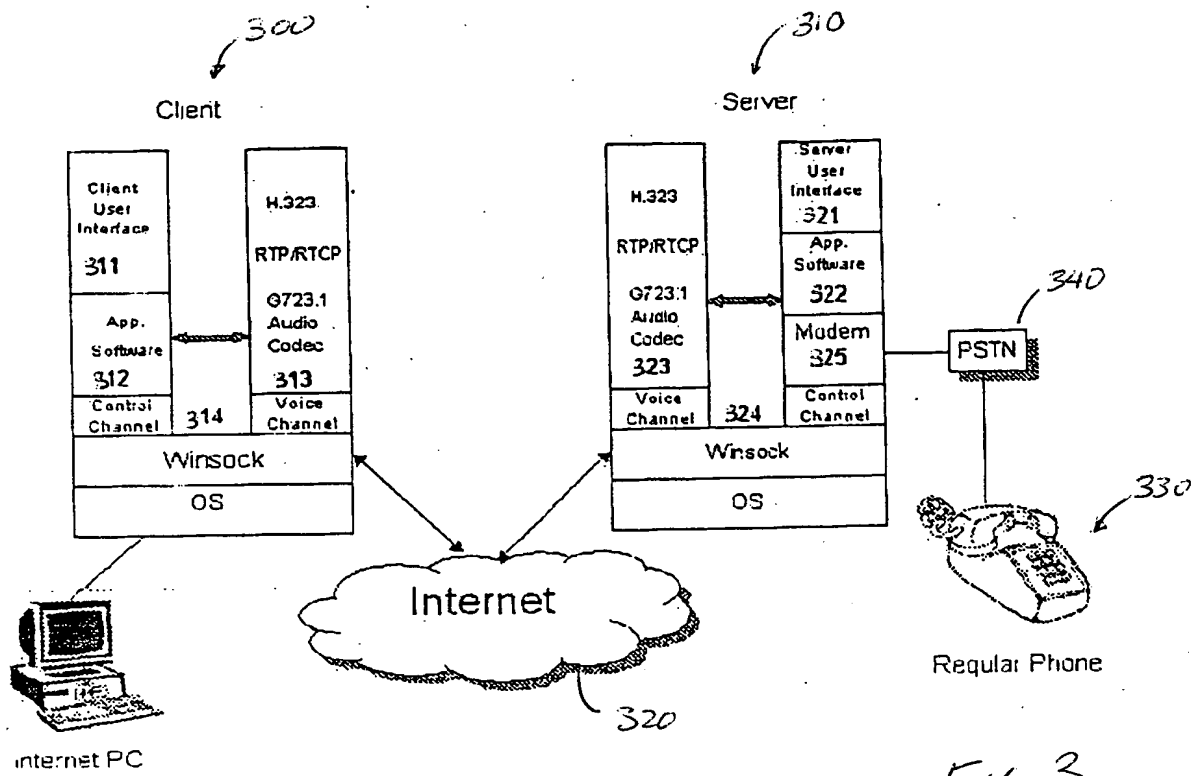


FIG. 3

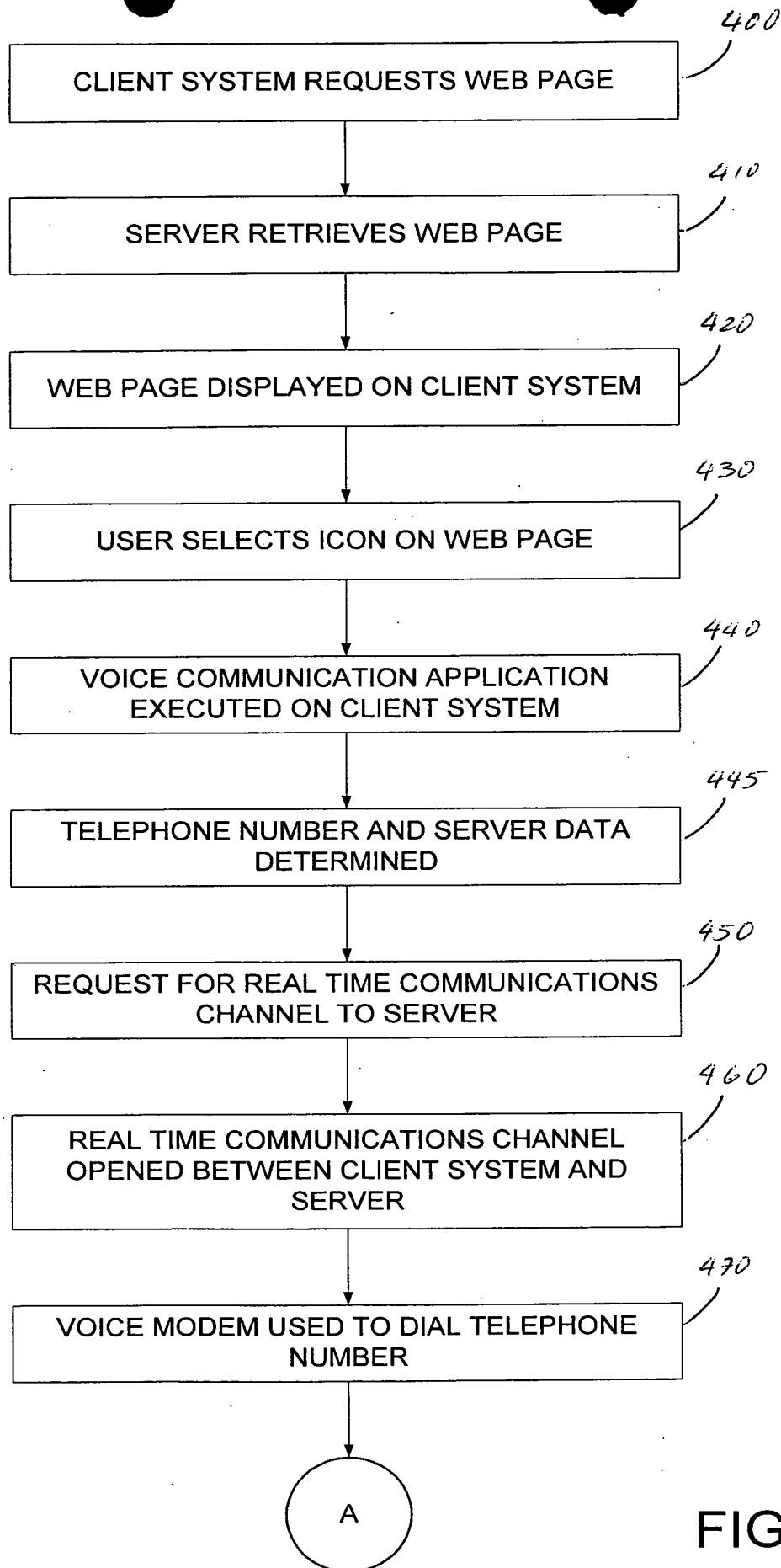


FIG. 4A

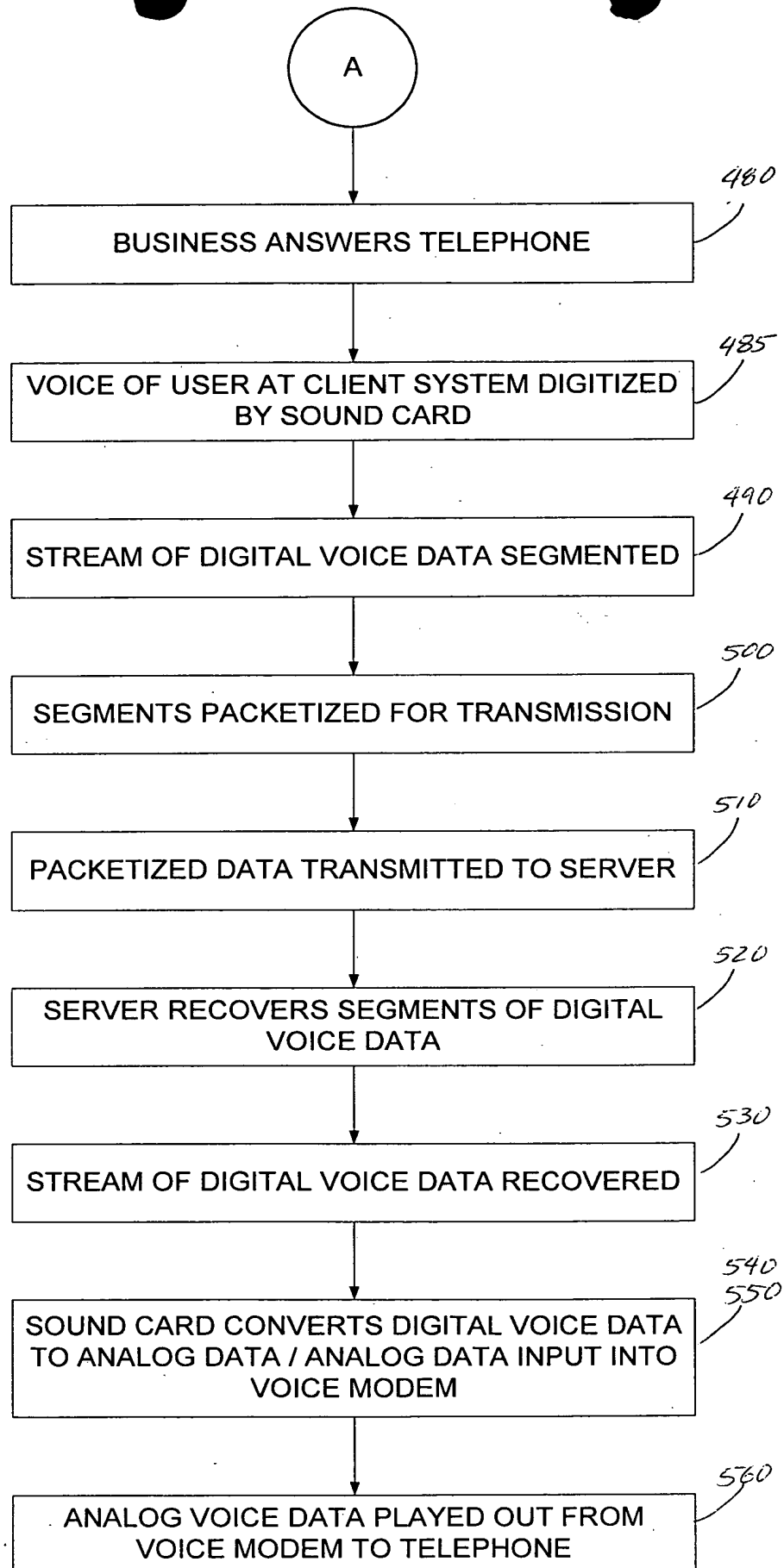


FIG. 4B

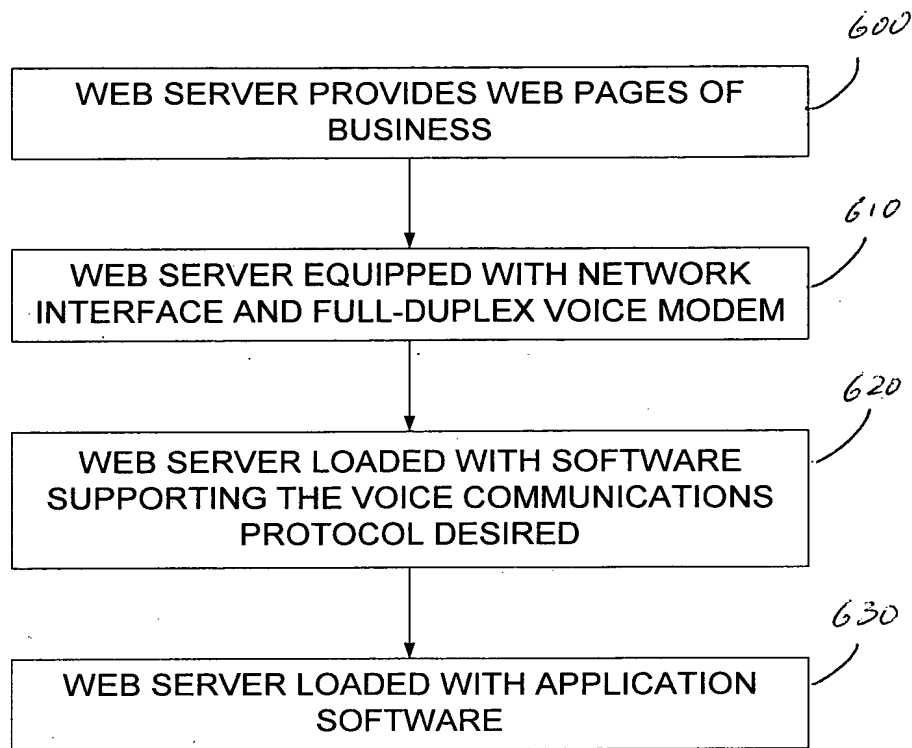


FIG. 5

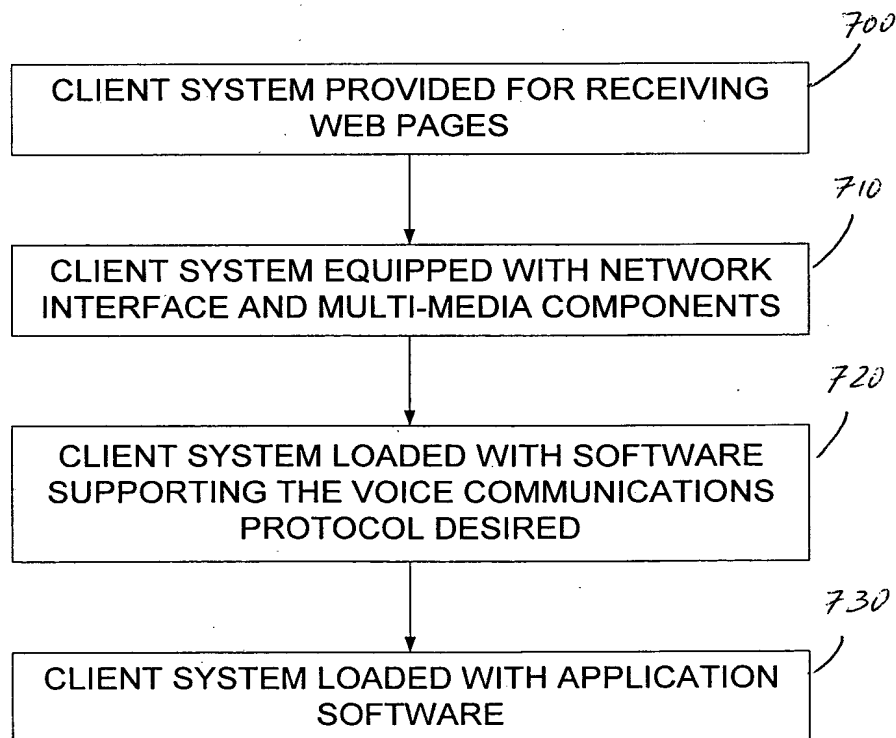
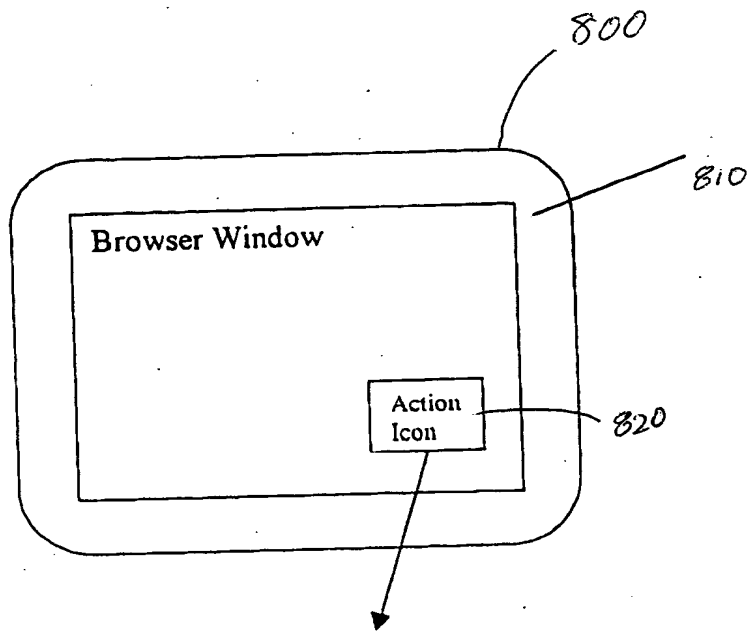


FIG. 6

Action Icon



Clicking Active Icon Launch a
client program for voice
communication

FIG. 7

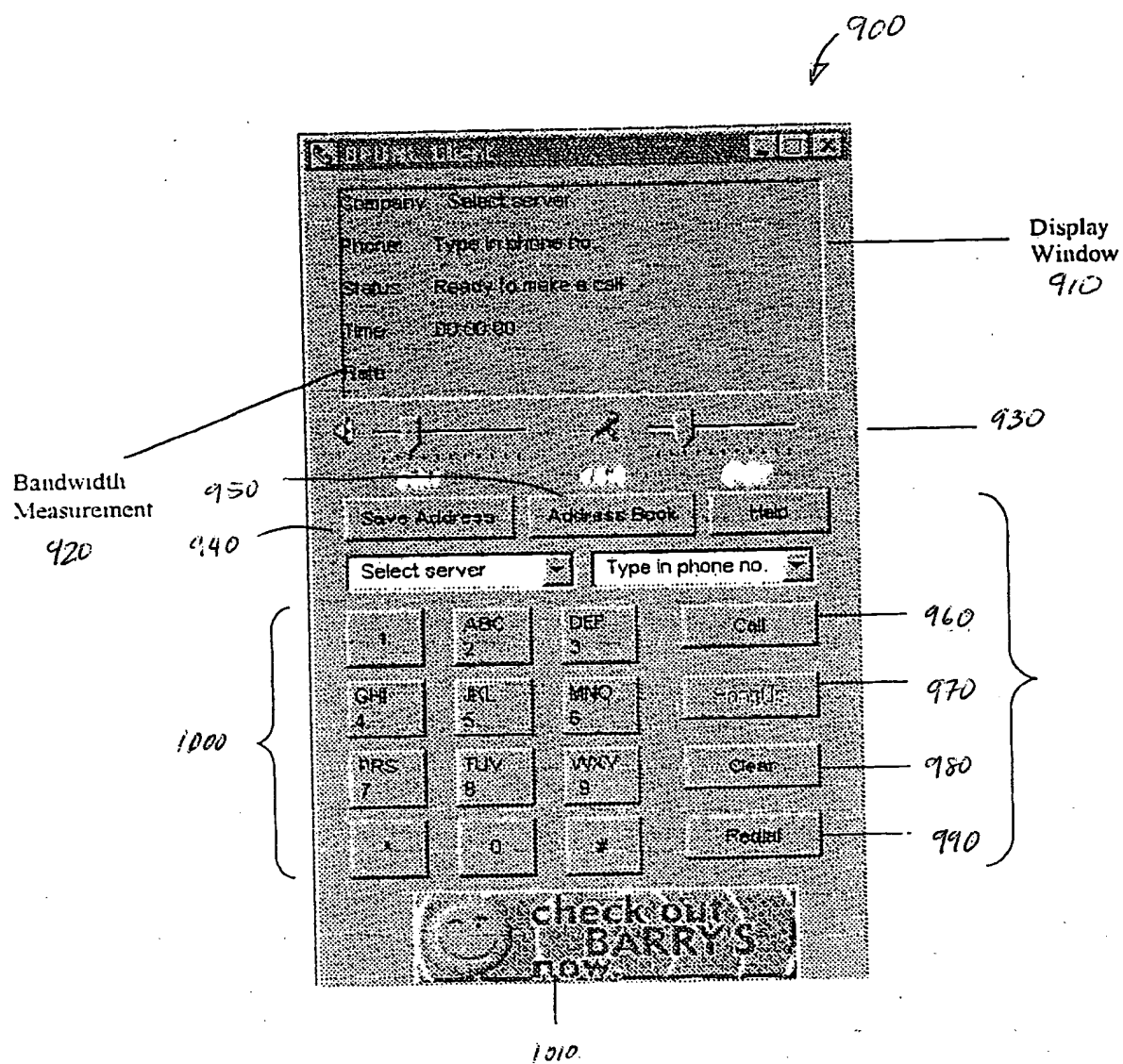


Fig. 8.

E-directory

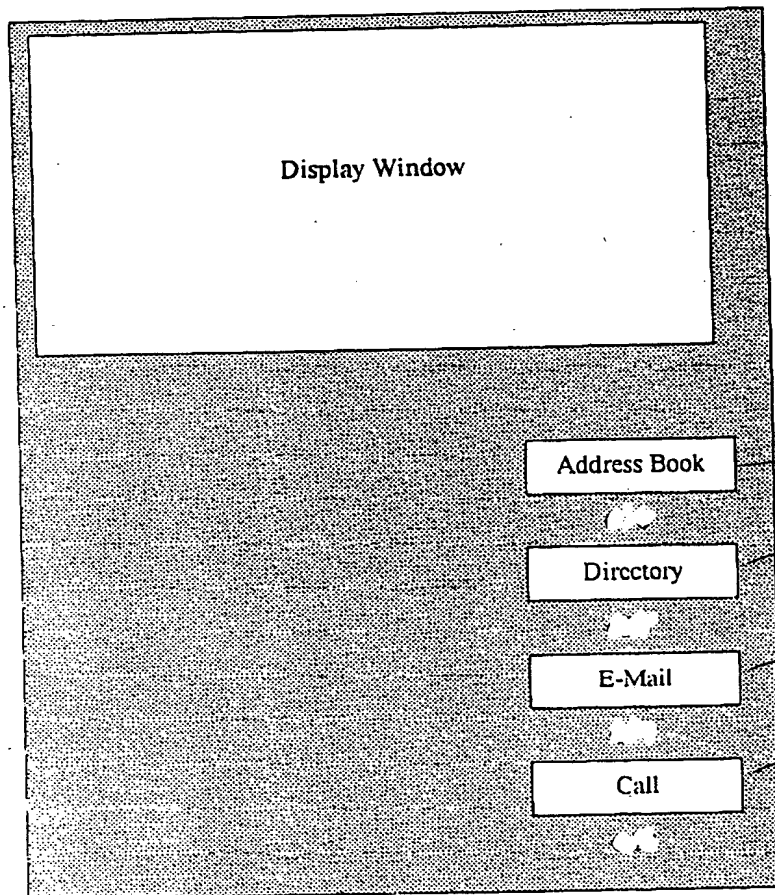


FIG. 9B is a screenshot of a "Personal Information" form. The form contains the following fields and values:

Personal Information	
Name	May
Phone Number	1-314-3232031
Fax Number	3245235
E-mail Address	
Gateway	Public
Description	CEO

At the bottom of the form are five buttons: "Add", "Edit", "Delete", "Call", and "Find".

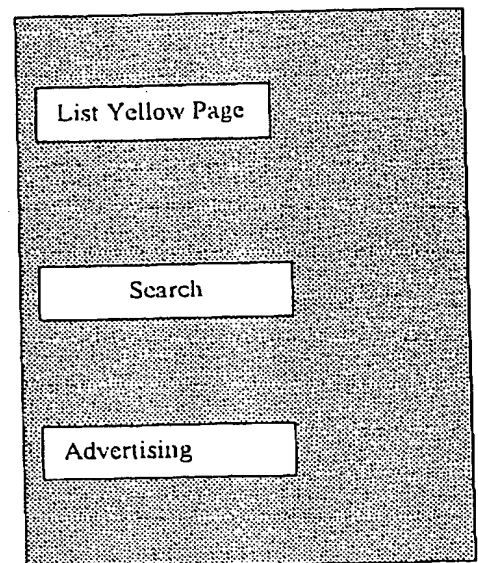
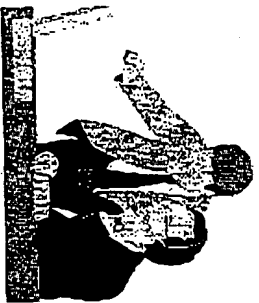


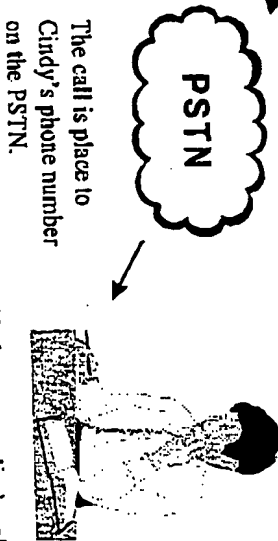
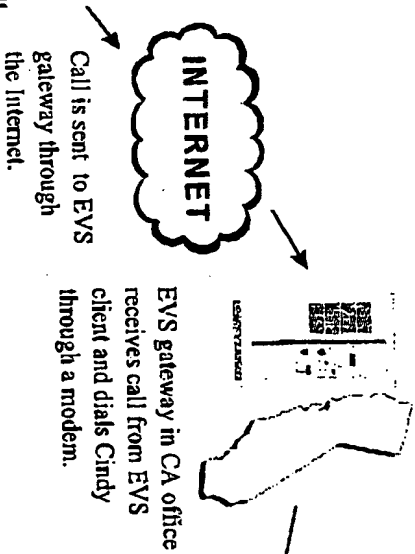
FIG 9B

FIG. 9C

New York Office



Jim in NY Office initiates call using EVS Client Software to Cindy in California Office.

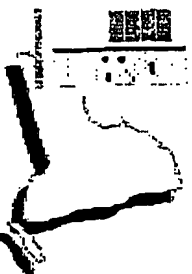
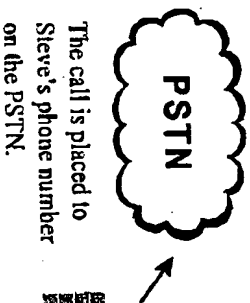


Cindy answers Jim's call from regular telephone.

California Office



Steve answers John's call from regular telephone.



EVS gateway in NY office receives call from EVS client and dials Steve through a modem.



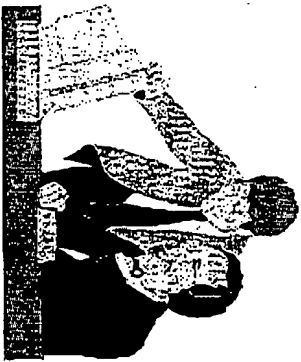
Call is sent to EVS gateway through the Internet.



John in CA Office Initiates Call using EVS Client Software to Steve in NY Office.

Note: There are two possible implementations of this solution: 1. Outside of Firewall (Internet) 2. Inside of Firewall (Intranet)

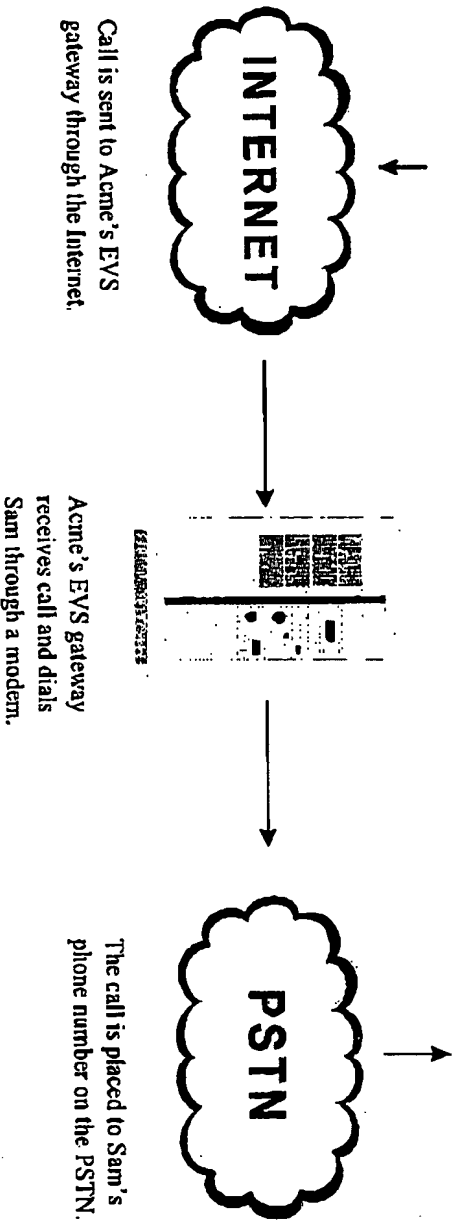
Demo 2: E-Commerce



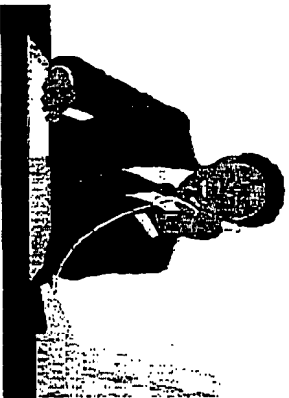
Jim is interested in purchasing a product from Acme online. However, he has some questions about the product. Jim clicks on the EVS icon on Acme's web page to initiate a call to Sam at Customer Service.



Sam answers call from regular telephone at Acme's Customer Service Desk. He gathers the product information and helps Jim with his questions.



Demo 3: Personal Phone Outlet



John wants to call his sister, Mary. He enters his online address book at IPO2U's web site and clicks on Mary's phone number. This launches the EVS Client on his computer and initiates the call.



Mary answers the call from John on her regular telephone.

